## Karey Helms

## Interaction Designer & Technologist Zebra Technologies



@kareyhelms



## How do we make sense of complex data-driven systems to design enterprise solutions?

Making the Invisible Physical

## 1. Enterprise UX challenges 2. Physical prototyping 3. Example personal projects

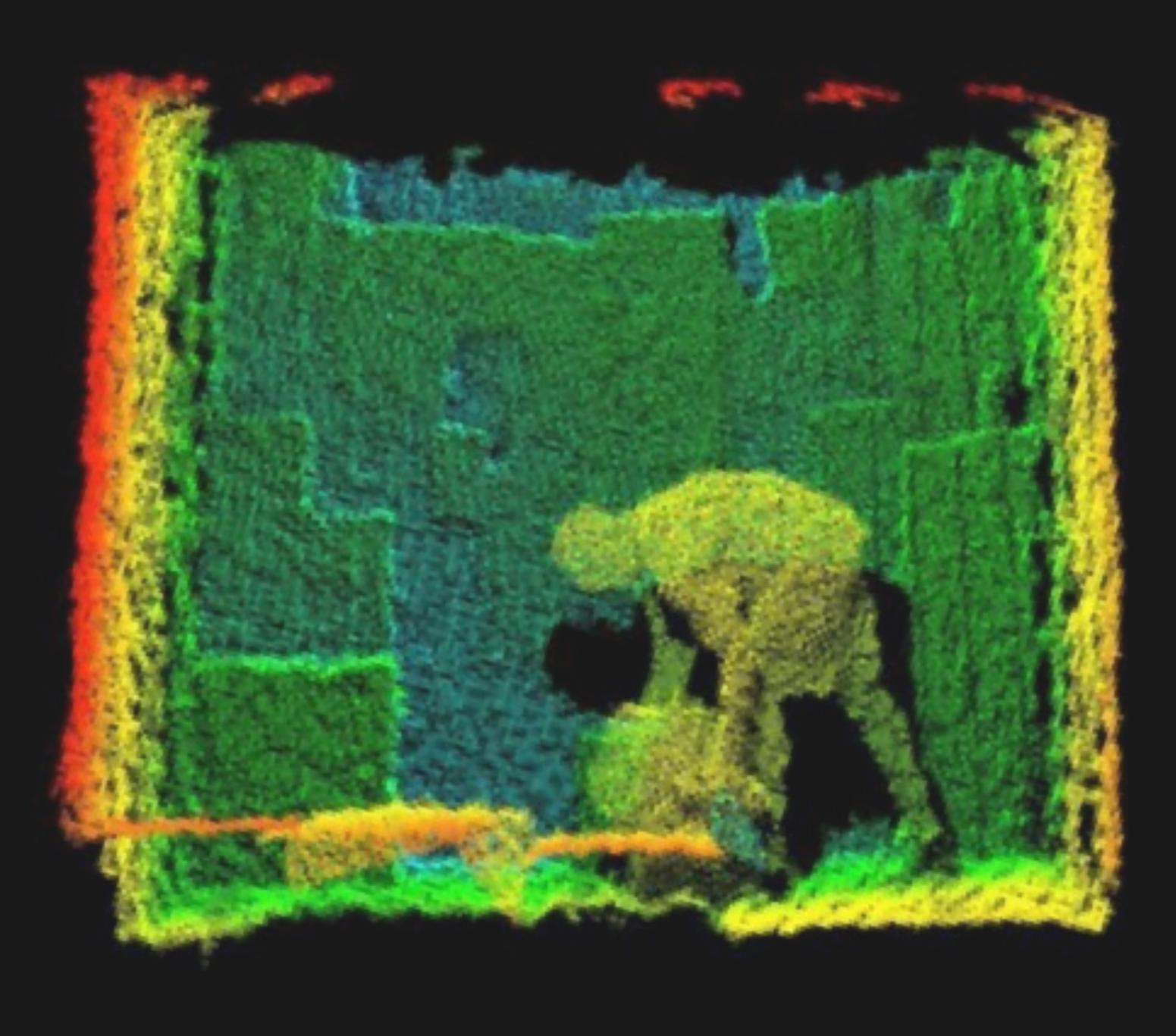
## 1. Enterprise UX challenges

- 2. Physical prototyping

## 3. Example personal projects







How situationally disabled people interact with dynamic information in complex environments

How dynamic information interacts with situationally disabled people in complex environments



### How do we architect something abstract?

## How do we architect something dynamic?

### How do we architect something contextual?

## How do we architect something intangible?

## How do we architect something invisible?

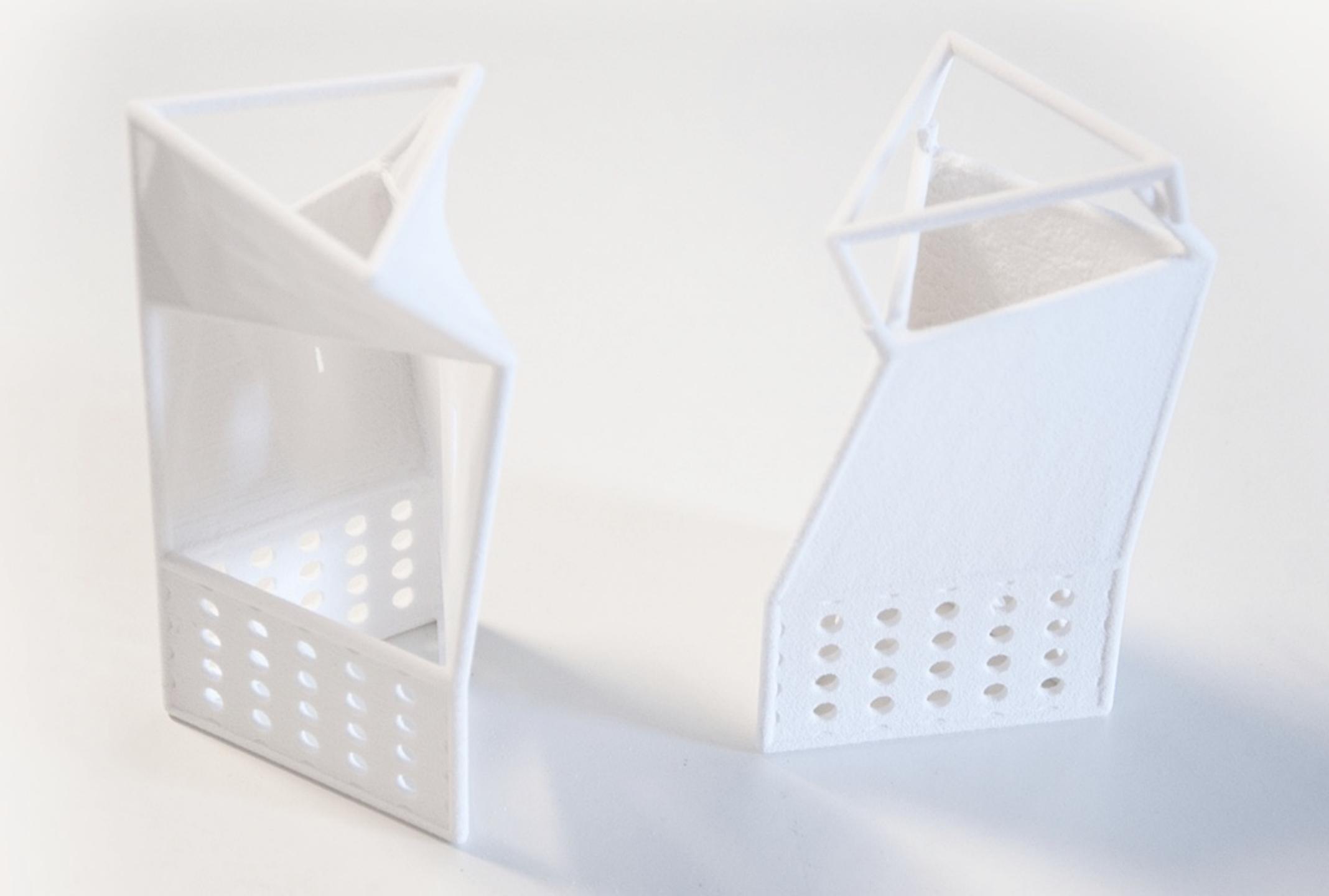
## How do we architect something synthetic?

## How do we architect something synthetic?

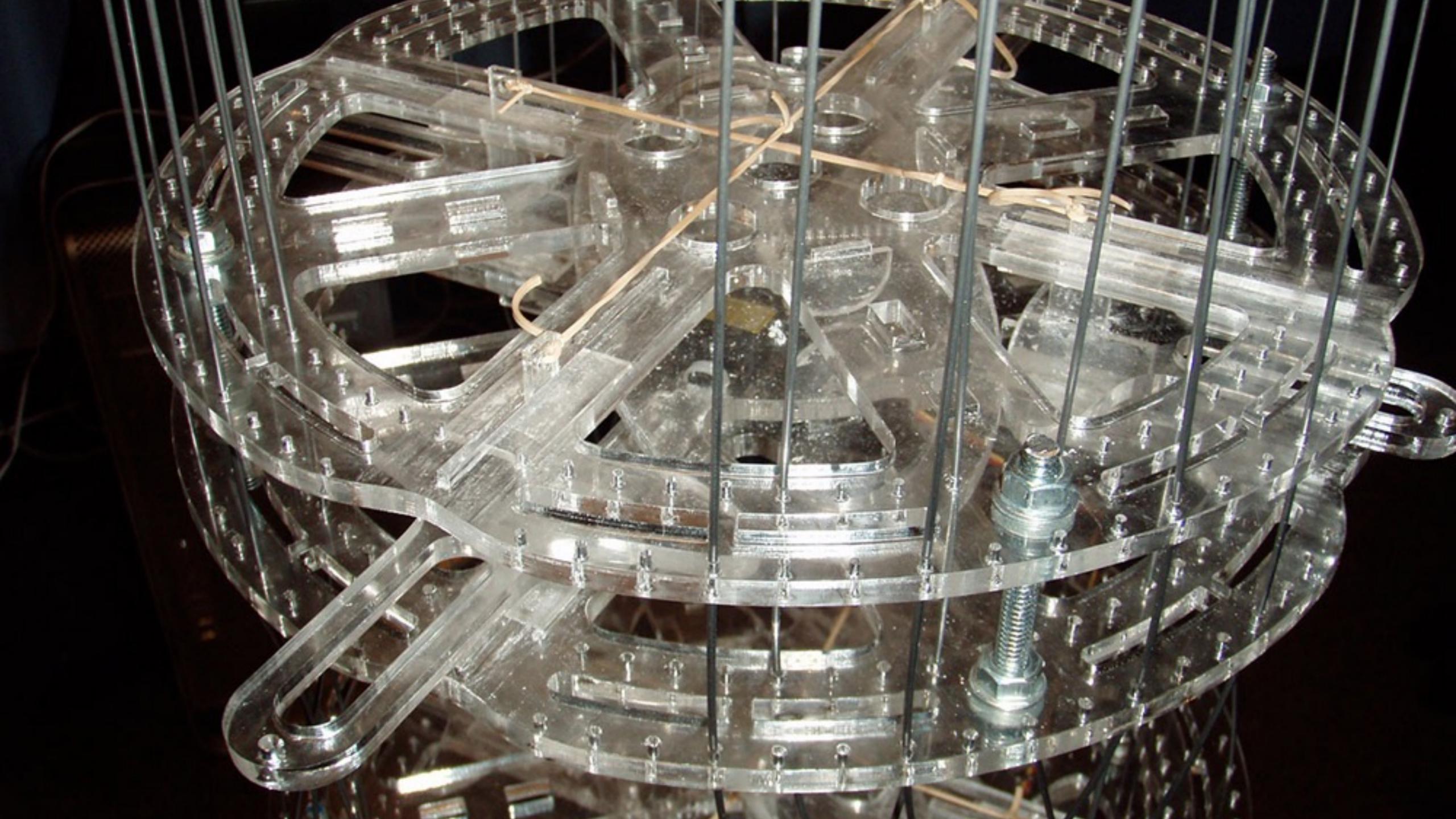
## 1. Enterprise UX challenges

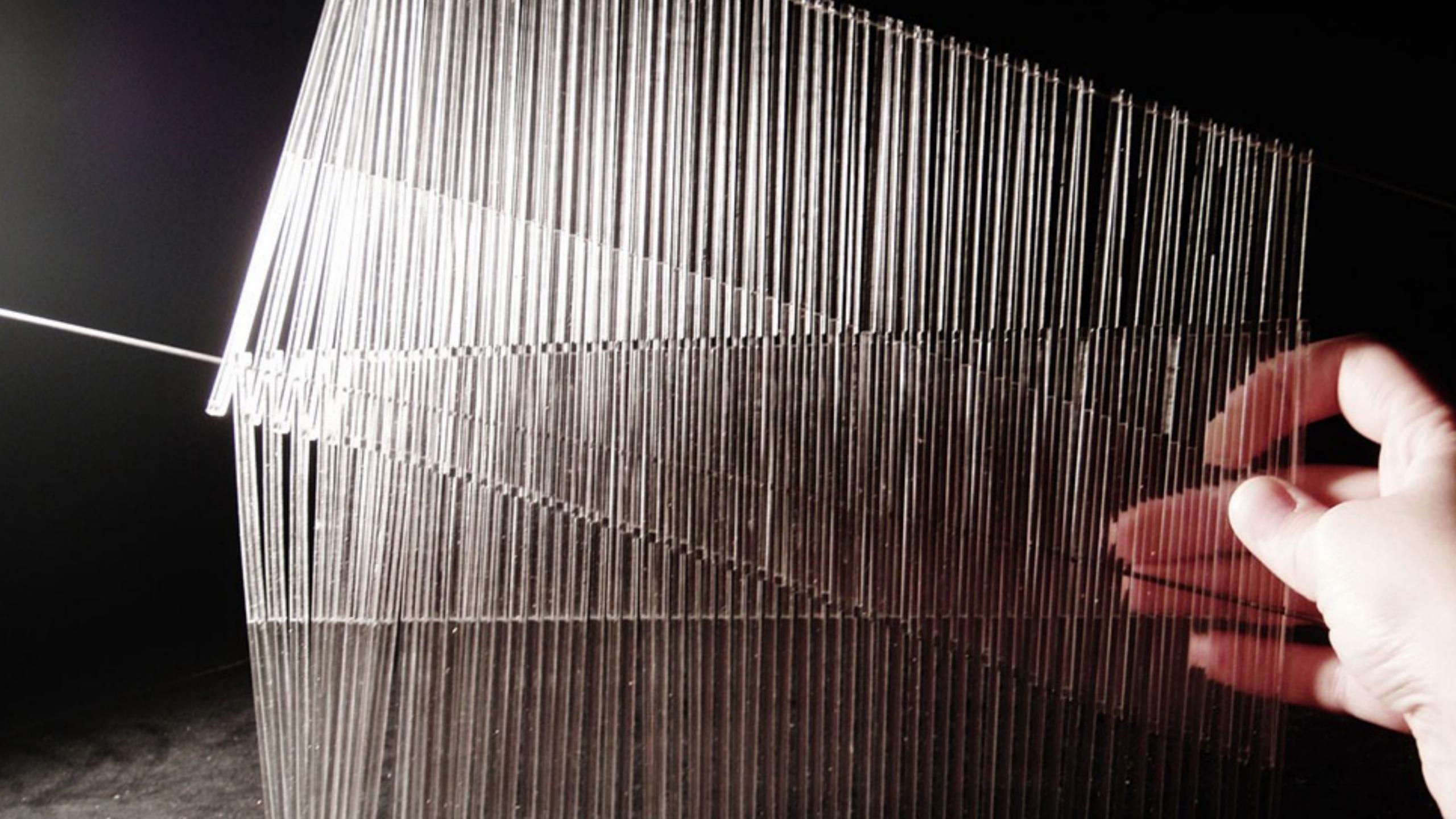
- 2. Physical prototyping

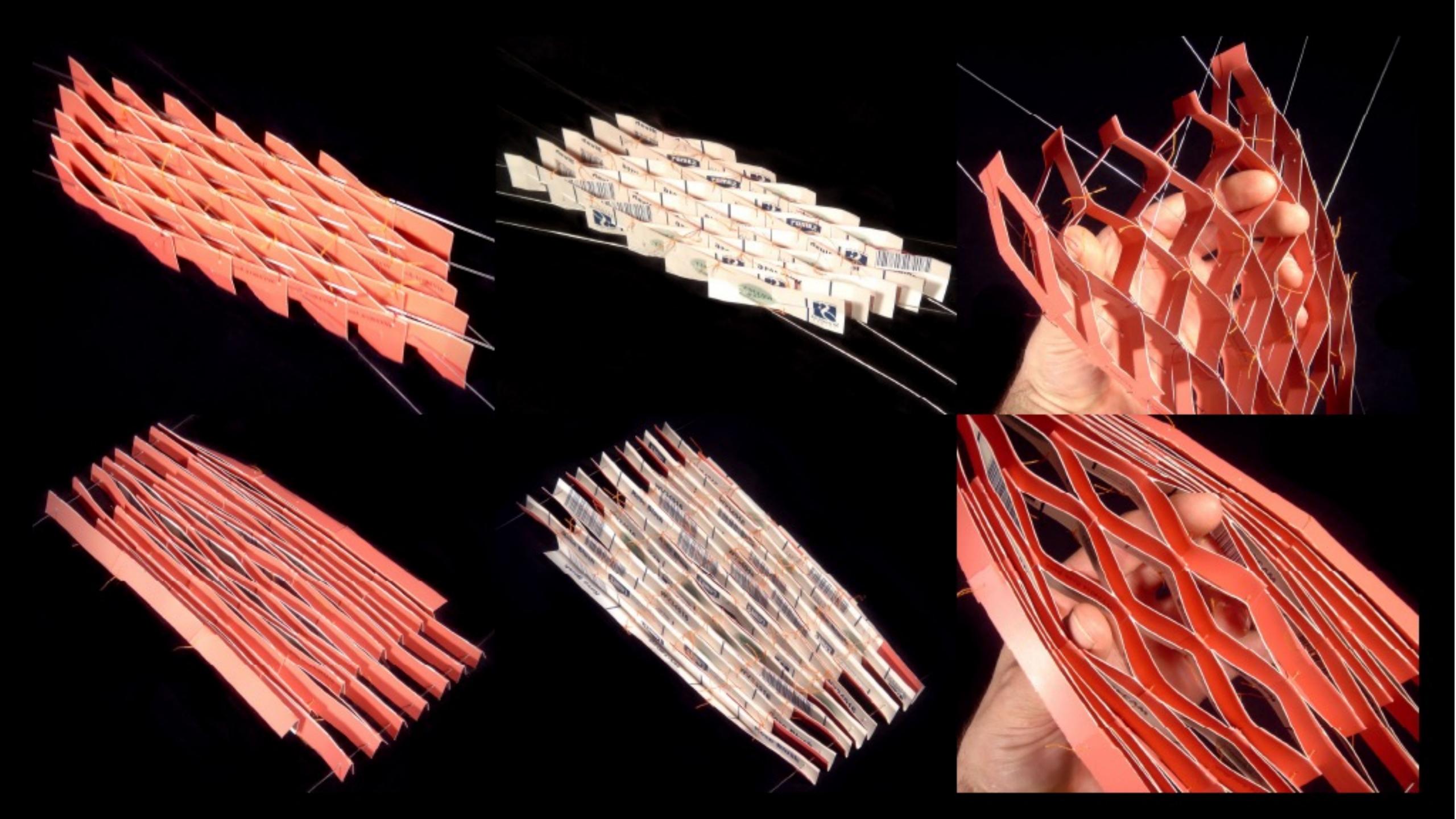
3. Example personal projects

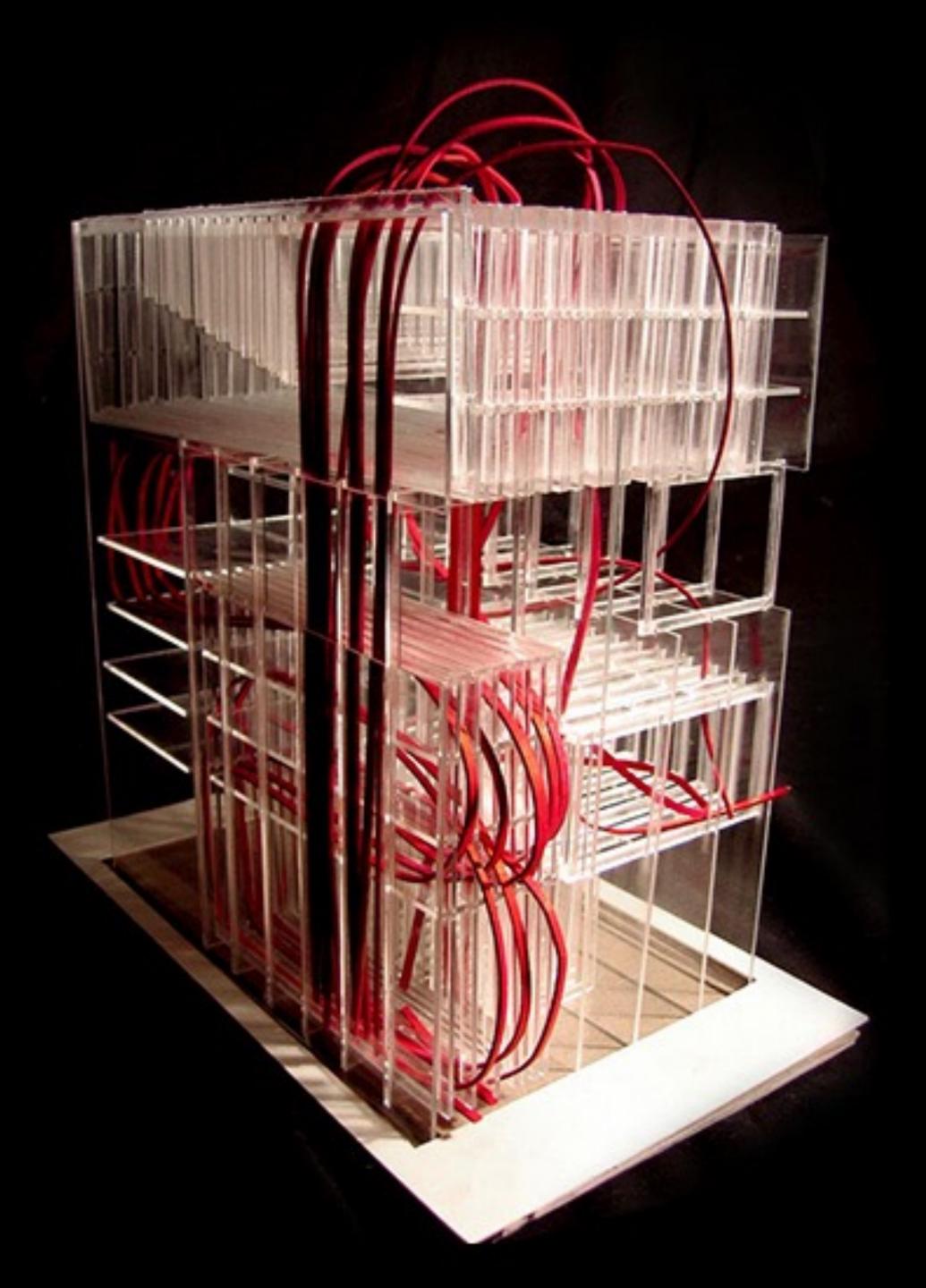


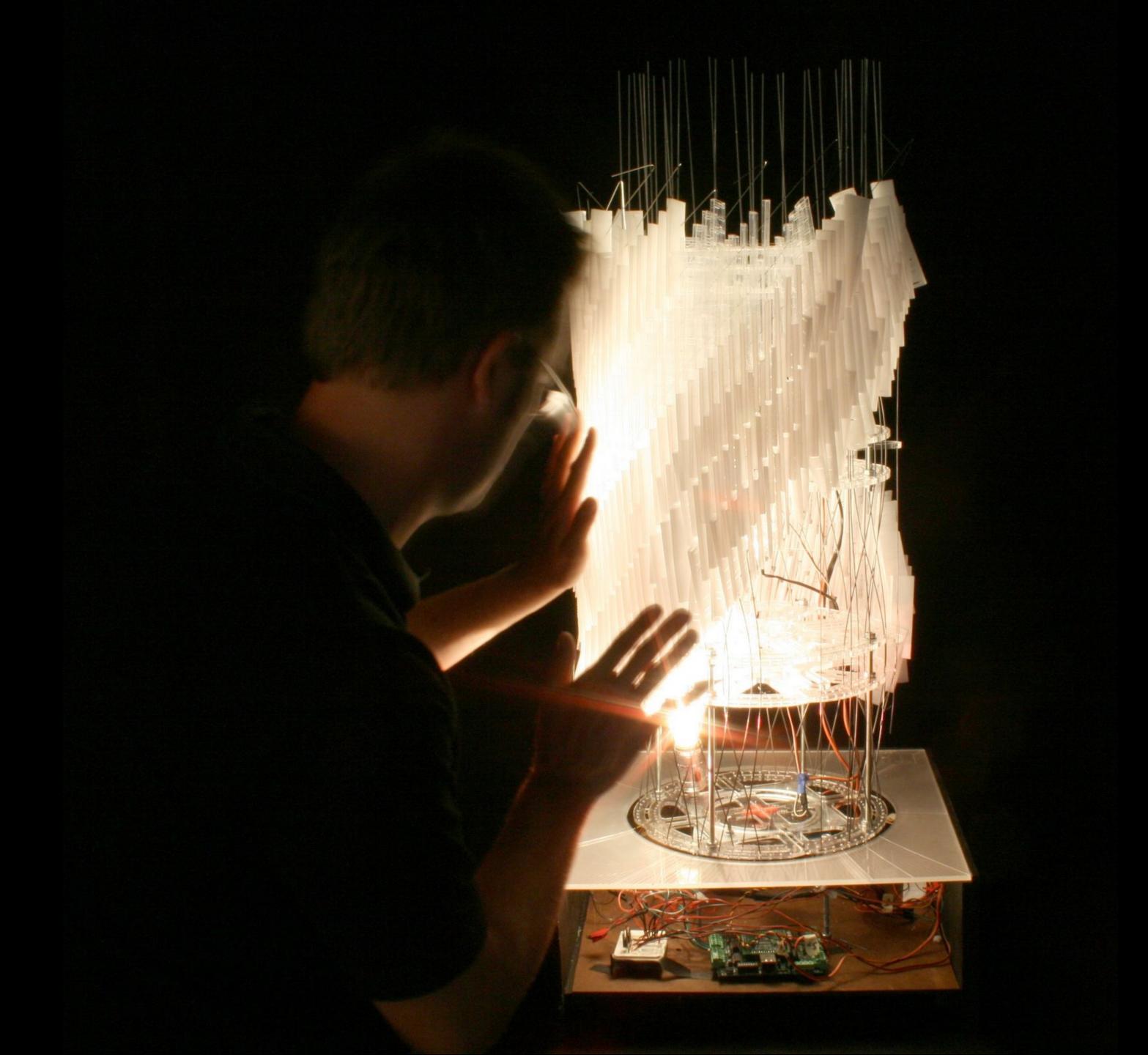












## Physical prototyping as a tool to understand core components

## Physical prototyping as a tool to situate in context

## Physical prototyping as a tool to explore interaction modalities

Physical prototyping as a tool to explore interaction modalities in physically connected environments

# Enterprise UX challenges Physical prototyping Example personal projects

Phygital Party Mode

Q, S	earch reports & help
	Dashboards
<b>•</b> 1	Shortcuts
ę	Intelligence Events
	Overview
	Daily Events
	Weekly Events
	Monthly Events
Ø	Real-Time
	Overview
	Locations
	Traffic Sources
	Content
	Events
	Conversions
i	Audience
	Overview
	A structure to a sec

Active Users

Cohort Analysis BETA

- Demographics
- Interests
- ▶ Geo
- Behavior

New vs Returning

#### Overview

•

#### Right now



active users on site

#### DESKTOP



#### Top Referrals:

Source	Active Users	$\downarrow$
	There is no data for this view.	

#### Top Social Traffic:

Source	Active Users	$\mathbf{+}$
	There is no data for this view.	

#### Top Keywords:

Keyword	Active Users	$\mathbf{V}$
	There is no data for this view.	

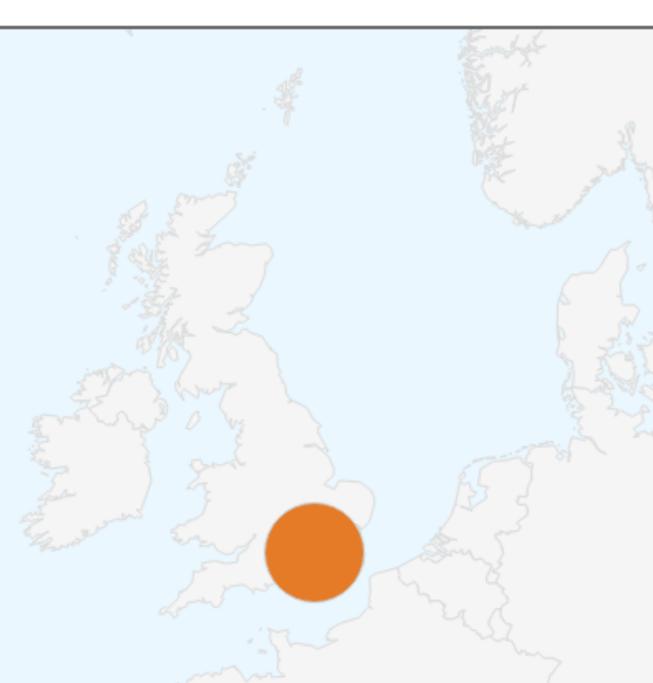
#### Pageviews

Per minu	ite						Per second
3							1.5
2							1
1							0.5
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#### **Top Active Pages:**

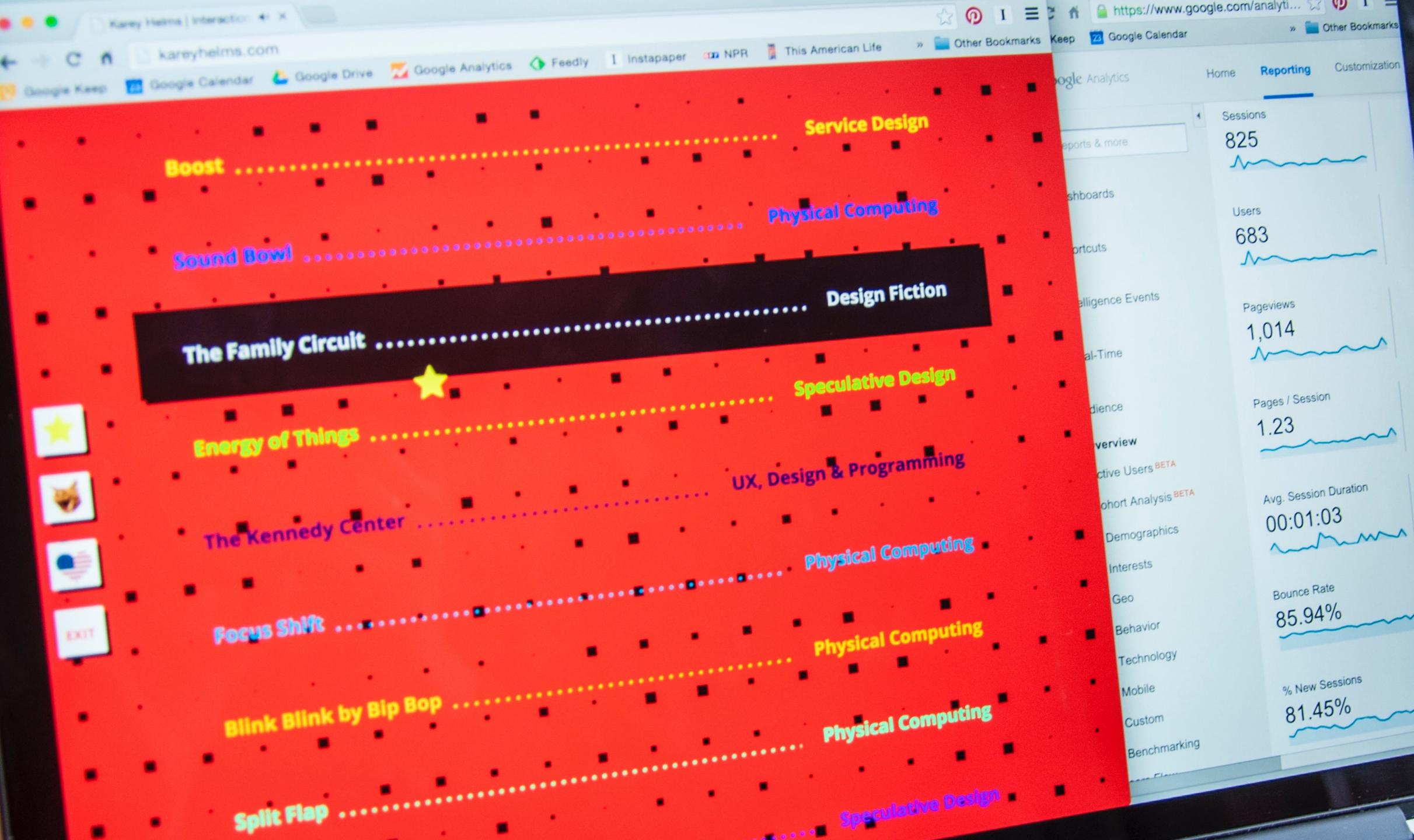
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#### **Top Locations:**



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-45 sec	
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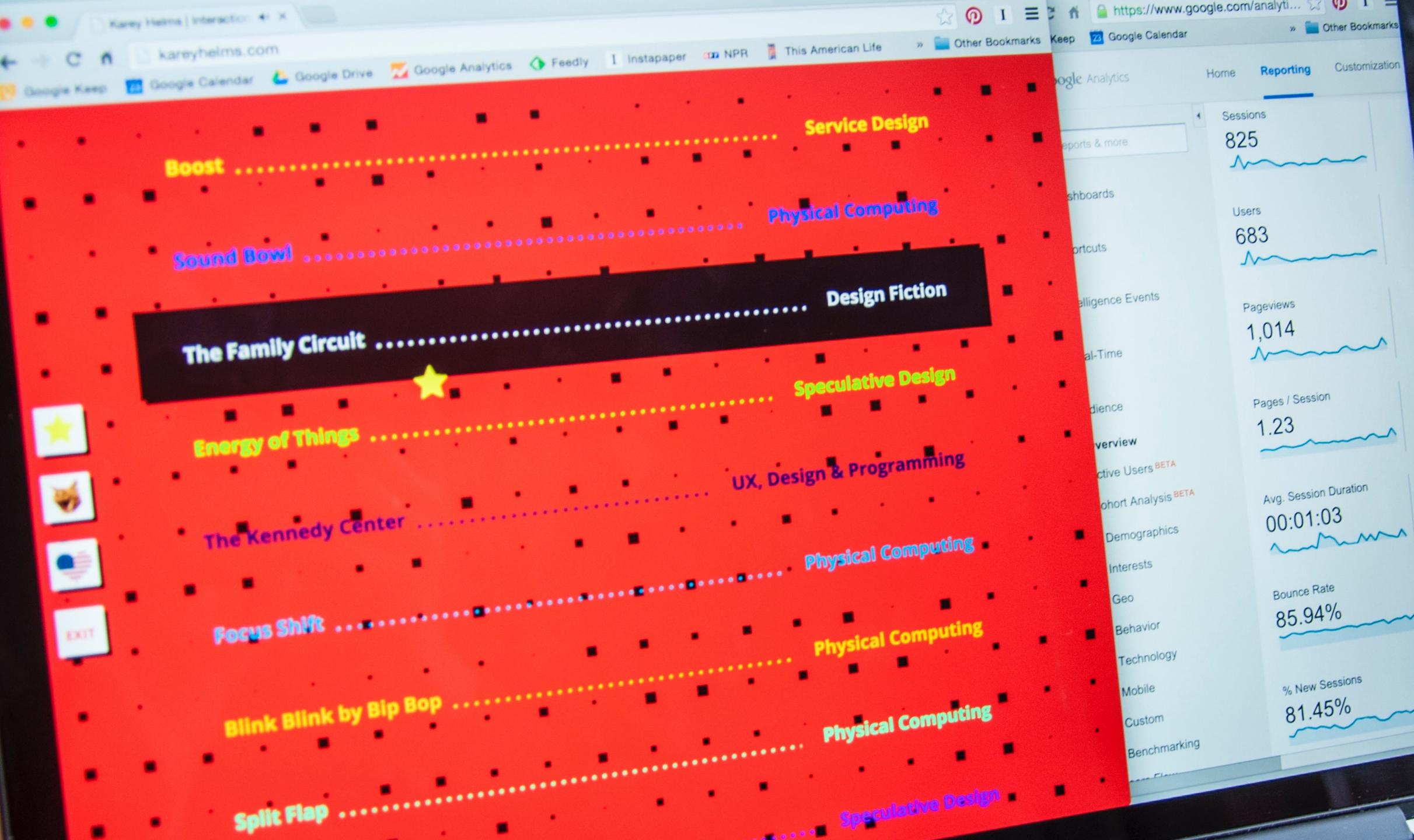
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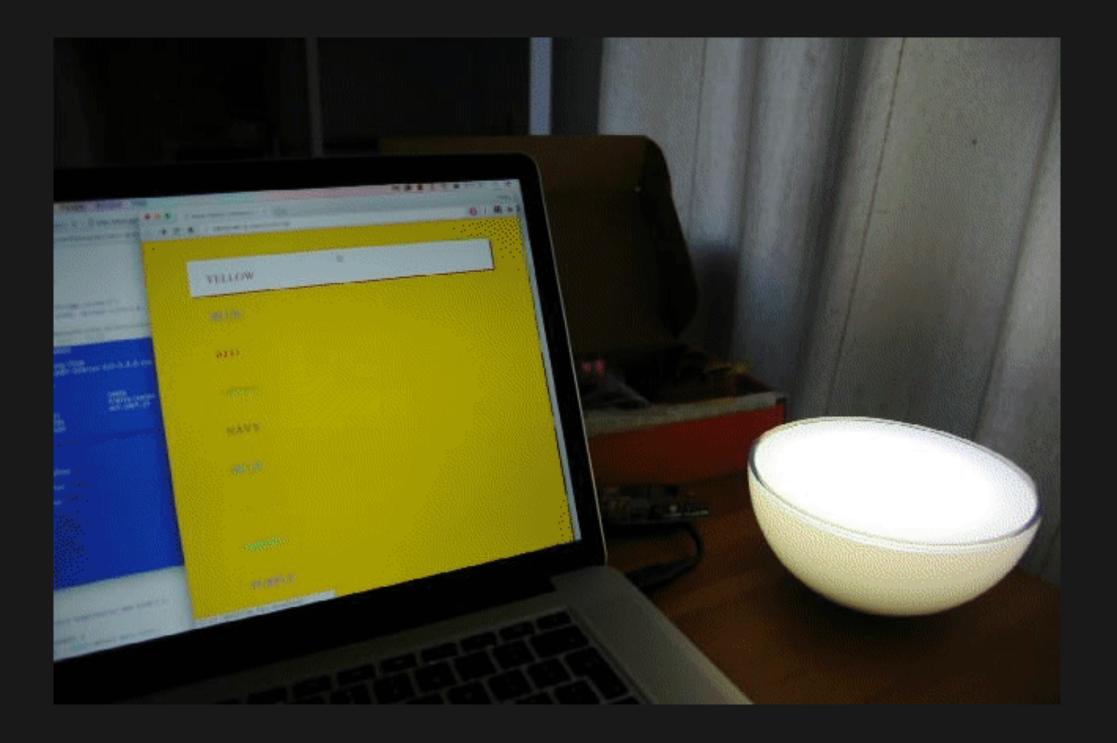


	rchitecture Models Achitecture
	Veb Design & Development
1	layground Miscellaneous
	FA Interaction Design 2014
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	2014

HTML5 par ty mod e!!!!







## Information is emergent

Information is part of an ecosystem

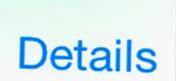
## Information is not a fixed modality





I wanna hang out with my bebe

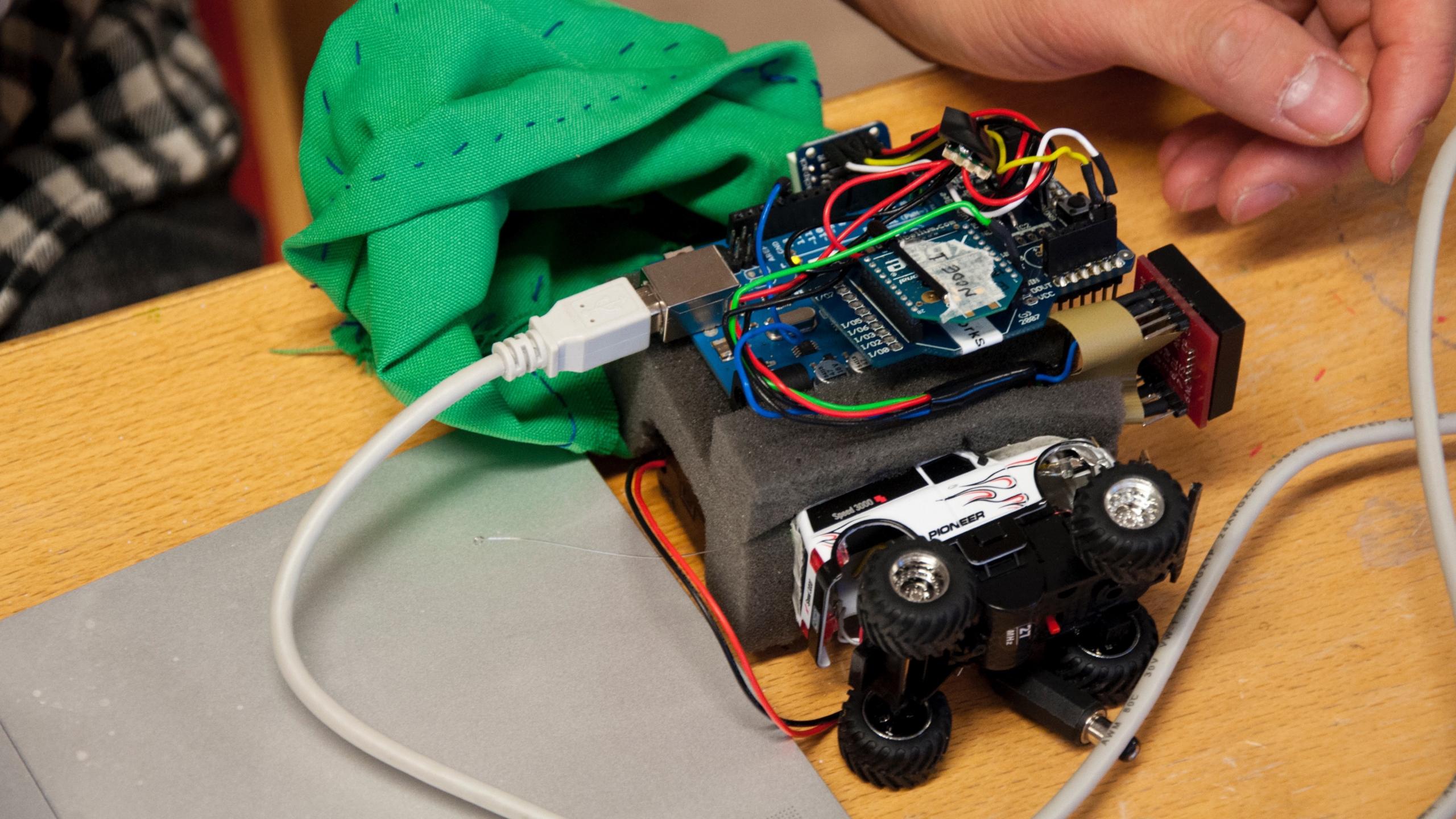












Information has a role in the design of algorithms

Information has broader implications

Information has varying levels of fidelity

Information is emergent Information is part of an ecosystem Information is not a fixed modality Information has broader implications Information has varying levels of fidelity

- Information has a role in the design of algorithms

# How do we make sense of complex data-driven systems to design enterprise solutions?

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### Thank you.

@kareyhelms